

**Service Relocation**  
**Important: Please Return Original Form**



Crunch Tel Pty Ltd  
 102/70-76 Alexander St. Crows Nest, NSW 2065  
 Call: 1300 87 30 67 Fax: 1300 87 30 68  
 Email: customercare@crunchtel.com.au  
 Visit: crunchtel.com.au

**Dear Crunch Customer,**

Please ensure all fields are completed on this form.  
 Failure to complete this form correctly may result in your relocation being delayed.  
 Please sign and return via Fax to 1300 87 30 67 or via post to 102/70-76 Alexander St.  
 Crows Nest, NSW 2065

**ACCOUNT DETAILS (EXISTING)**

Crunch Account Number: \_\_\_\_\_ Surname or Company Name: \_\_\_\_\_

Given names or ABN: \_\_\_\_\_

Authorised Contact Name: \_\_\_\_\_

Drivers Licence: \_\_\_\_\_ Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_

Address: \_\_\_\_\_

Suburb: \_\_\_\_\_ State: \_\_\_\_\_ PostCode:

Contact No.: \_\_\_\_\_ Email: \_\_\_\_\_

Postal Address: \_\_\_\_\_

Suburb: \_\_\_\_\_ State: \_\_\_\_\_ PostCode:

**ACCOUNT DETAILS (NEW LOCATION)**

Address: \_\_\_\_\_

Suburb: \_\_\_\_\_ State: \_\_\_\_\_ PostCode:

**IMPORTANT**

Services will only be transferred if the following are satisfied (Please allow up to 10 business days):

- If approved, your service/s will be transferred under the same terms and conditions that currently exist unless otherwise requested.
- Only services listed on the following page will be relocated. Please ensure all services are listed.
- Please note that there is a fee for service for ANY relocations.

Fees are as follows and will appear on your next Crunch invoice

Connection Type	Connection charges (incl. GST)	
	First connection	Additional connection(s)
A working telephone socket exists from a previous connection and a Telstra technician is not required to visit your property or premises Standard Connection	\$59.00	\$59.00
A previous telephone service existed at your premises and a Telstra technician is required to visit your property / premises to reconnect existing suitable cabling at the distributor and / or the first socket. First Connection Standard Connection	\$129	\$75.50
(a) New telephone line connection - a telephone service has not previously been connected at your property or premises (although we may have previously installed cabling to your property or premises and you may be able to hear a dial tone); or (b) Telephone line connection with a technician visit with cabling work - a previous telephone service existed at your property or premises and a technician is required to visit your property or premises to install and / or work on the cabling up to the first socket in the property or premises. First Connection Standard Connection	\$299	\$179

