

Service Relocation
Important: Please Return Original Form



Crunch Tel Pty Ltd
 102/70-76 Alexander St. Crows Nest, NSW 2065
 Call: 1300 87 30 67 Fax: 1300 87 30 68 Email:
 customercare@crunchtel.com.au Visit:
 crunchtel.com.au

Dear Crunch Customer,

Please ensure all fields are completed on this form.

102/70-76 Alexander St.

Crows Nest, NSW 2065

Failure to complete this form correctly may result in your relocation being delayed. Please sign and return via Fax to 1300 87 30 67 or via post t

ACCOUNT DETAILS (EXISTING)

Crunch Account Number: _____ Surname or Company Name: _____

Given names or ABN: _____

Authorised Contact Name: _____

Drivers Licence: _____ Date of Birth: ____/____/____

Address: _____

Suburb: _____ State: _____ PostCode:

Contact No.: _____ Email: _____

Postal Address: _____

Suburb: _____ State: _____ PostCode:

ACCOUNT DETAILS (NEW LOCATION)

Address: _____

Suburb: _____ State: _____ PostCode:

IMPORTANT

Services will only be transferred if the following are satisfied (Please allow up to 10 business days):

- If approved, your service/s will be transferred under the same terms and conditions that currently exist unless otherwise requested.
- Only services listed on the following page will be relocated. Please ensure all services are listed.
- Please note that there is a fee for service for ANY relocations.

Fees are as follows and will appear on your next Crunch invoice

Connection Type	Connection charges (incl. GST)	
	First connection	Additional connection(s)
A working telephone socket exists from a previous connection and a Telstra technician is not required to visit your property or premises Standard Connection	\$59.00	\$59.00
A previous telephone service existed at your premises and a Telstra technician is required to visit your property / premises to reconnect existing suitable cabling at the distributor and / or the first socket. First Connection Standard Connection	\$129	\$75.50
(a) New telephone line connection - a telephone service has not previously been connected at your property or premises (although we may have previously installed cabling to your property or premises and you may be able to hear a dial tone); or (b) Telephone line connection with a technician visit with cabling work - a previous telephone service existed at your property or premises and a technician is required to visit your property or premises to install and / or work on the cabling up to the first socket in the property or premises. First Connection Standard Connection	\$299	\$179

PLEASE LIST ALL SERVICE NUMBERS TO BE TRANSFERRED

Tick this box if you wish to transfer all numbers on the existing account to the new location

(By ticking this box you do not need to list all numbers individually. Please note that if you DO NOT tick this box, then any numbers not listed will remain at the existing location and will not be transferred until specifically requested. This will incur the appropriate charges again as it is another re-location request).

SERVICE DETAILS

Phone Number (must have area code)	Service: Phone, Fax, Mobile, WBB, Other	Plan Name	Site Address

DECLARATION AND AGREEMENT

I declare I have read and understood the above conditions and I authorise the services listed on this form to be provisioned with Crunch Tel.

Person signing this form is personally liable if they are not an authorised signatory for the company listed on this form applying for the services.

Authorised Signature _____

Name of Person Authorising: _____

Date of Birth: ____/____/____

Date: ____/____/____