

Service Cancellation for Crunch Tel Pty Ltd

Crunch Tel Pty Ltd
102/70-76 Alexander St. Crows Nest, NSW 2065
Call: 1300 87 30 67 Fax: 1300 87 30 68 Email:
customer@crunchtel.com.au Visit:
crunchtel.com.au



① ACCOUNT DETAILS

Crunch Account Number: _____ Surname or Company Name: _____
Given names or ABN: _____
Authorised Contact Name: _____ Surname: _____
Driver's Licence: _____ Date of Birth: ____/____/____
Address: _____
Suburb: _____ State: _____ Post Code:
Contact No.: _____ Email: _____

② SERVICE TYPE Landline ADSL2+/Internet Mobile Mobile Broadband

PHONE NUMBERS TO BE CANCELLED

(Only numbers listed will be cancelled)

(Area Code)	<input type="text"/>	Phone Number	<input type="text"/>
(Area Code)	<input type="text"/>	Phone Number	<input type="text"/>
(Area Code)	<input type="text"/>	Phone Number	<input type="text"/>
(Area Code)	<input type="text"/>	Phone Number	<input type="text"/>
(Area Code)	<input type="text"/>	Phone Number	<input type="text"/>

*Tick this box to keep your number reserved Do you want to re-direct your number? Yes No
If Yes - continue below. If No - go to next section

Number for service to be re-directed to: (Area Code) Phone Number

**Re-direction duration: Month by Month 3 Months 6 Months 12 Months

***Recorded Voice Announcement:

Option 1(RVA Only) Option 2(RVA + Re-Direct) Option 3 (Re-Direction Only)

CANCELLATION AND RE-DIRECTION

Crunch Tel will disconnect the lines listed above on the date of cancellation requested. The lines in question will cease to work completely unless you re-direct the number to a new number. If you choose to redirect the number being cancelled the following charges (all charges on this form are ex-GST) will apply for redirection (The actual re-directed calls will also be charged as per our Business Access Plan): * The reservation fee will be charged (\$12 per month) until you advise Crunch Tel (in writing) it is no longer required. **Duration Month to month charge is \$25.95 (This particular redirection will continue to each month until you advised Crunch Tel to cancel the redirection). 3 month pre paid redirect cost \$35 and ceases at the end of 3 months. 6 month pre paid redirect cost \$60 and ceases at the end of 6 months. 12 month pre paid redirect cost \$125 and ceases at the end of 12 months. **The Recorded Voice Announcement options are: Option 1. Caller is advised number of the new number and call is re-directed Option 2. Caller is advised number of the new number and call is re-directed Option 3. Straight re-direction with no notification. Requested date for cancellation:

DECLARATION AND AGREEMENT (all fields are mandatory - form will not be accepted if all fields are not filled in)

I declare I have read and understood the above conditions and I authorise the services listed on this form to be cancelled with Crunch Tel. I authorise you to take money due to Crunch Tel out of my nominated account (if provided) according to the Direct Debit Request Service Agreement already in place and/or pay it to Crunch Tel within 14 days of being invoiced.

Authorised Signature: _____ Date of Birth: ____/____/____
Name of Person Authorising: _____ Date: _____

Person signing this form is personally liable (including all charges for restoration of service) if they are not an authorised signatory for the company listed and services are cancelled without appropriate authorisation.